

Terms And Conditions of Use

1. Introduction

Welcome to Go Green Adventure, a website owned and operated by Go Green Adventure. These Terms and Conditions ("Terms") govern your use of our website and services.

2. Payment Policy

- ✓ All payments must be made in advance through our website or authorized payment gateways.
- ✓ We accept payments through Google Pay, Phone Pay, Paytm, and bank transfers.
- ✓ Payment for activities and services must be made at least 24 hours prior to the scheduled activity time.

3. Cancellation Policy

- ✓ Cancellation 30 days before 100% refund.
- ✓ Cancellation between 20-30 days before 50% refund of total bill amount.
- ✓ Any cancellation between 7-20 days before 30% refund of total bill amount.
- ✓ The applicable refund amount will be processed within 15 business days.
- ✓ No refund in case of any natural calamities.
- ✓ No refunds will be given for cancellations made on the day of the activity.
- ✓ Go Green Adventure may charge applicable taxes or service charge, convenience fees etc. wherever applicable.

4. Activities Timing

- ✓ All activities will start and end at the scheduled times.
- ✓ Participants must arrive at least 30 minutes prior to the scheduled activity time.
- ✓ Late arrivals may not be permitted to participate in the activity.

5. Responsibilities of The Users

- ✓ The User agrees to comply with the terms and conditions of the Activity Provider in addition to Go Green Adventure's User Agreement and Terms of Service.
- ✓ The User will be required to present the booking/confirmation voucher issued by Go Green Adventure in order to avail the Activity.
- ✓ The User shall further be in possession of valid documents, viz. identity proof, address proof, passport in case of Activity booked outside India, or any other document specified by the Activity Provider, in order to utilize the Activity booked.
- ✓ The User may be required to sign a waiver/consent form, safety procedure form, medical declaration, or other document before availing the Activity where mandated by the Activity Provider.
- ✓ The User shall reach out to the Activity Provider directly for any concerns subsequent to the confirmation of reservation.
- ✓ The User should ensure that he qualifies all the eligibility criteria for availing the Activity including but not limited to age limit, weight limit, medical conditions etc. User understands that in case he is found unfit or illegible for the Activity, Activity provider may or may not allow the User to avail the said Activity.

6. Liability

- ✓ Go Green Adventure will not be liable for any injuries, damages, or losses incurred during or as a result of participating in our activities.
- ✓ Participants must sign a liability waiver form before participating in any activity.

7. Governing Law

- ✓ These Terms will be governed by and construed in accordance with the laws of [State/Country].
- ✓ Any disputes arising out of or in connection with these Terms will be resolved through [Dispute Resolution Process].

8. Changes to Terms

- ✓ We reserve the right to modify or update these Terms at any time without prior notice.

- ✓ Your continued use of our website and services will be deemed acceptance of any changes to these Terms.

By using our website and services, you acknowledge that you have read, understood, and agree to be bound by these Terms.

Go Green Adventure